



Important Changes to Your Utility Bill

We have made some exciting improvements to better serve customers and make the billing process more efficient and user-friendly. Your utility bill now has a new look and new features including:

1. Your Utility **ACCOUNT NUMBER has CHANGED** – please make note of your new account number and start using for all payments.
2. Total metered consumption is shown separately and graphed at bottom of the bill.
3. Metered consumption which is based on tiers is shown in detail.

▼ 1.

ACCT NUMBER:	7XXXXX	BILLING PERIOD:	Oct 1, 2017
ACCESS CODE:		TO:	Dec 31, 2017
DUE DATE:	Feb 14, 2018	BILLING DATE:	Jan 15, 2018



NAME:
FOR SERVICE AT:
ACCOUNT TYPE:

FOLIO: :

ROUTE:

DATE	METER NO.	NO. OF DAYS	CURRENT READING	PREV READING	CONSUMPTION	AMOUNT
Dec 7, 2017		91	27125	26680	445 CUBIC D. METERS / 45 CUBIC METERS	▲ 2.
Dec 1, 2017					ADJ OPENING BALANCE	0.02
Jan 15, 2018					GWW DOMESTIC INFR. BASE < 1"	90.00
Jan 15, 2018					GWW WATER METER RENEWAL < 1"	7.07
Jan 15, 2018					GWW DOMESTIC WATER CONSUMPTION Tier 1 0-40 @ \$ 0.82 (A)	40 CUBIC METERS 32.80
Jan 15, 2018					GWW DOMESTIC WATER CONSUMPTION Tier 2 41-80 @ \$ 1.64 (A)	5 CUBIC METERS 7.38 ◀ 3.
AMOUNT NOW DUE:						137.27

ONLINE Bank Payments

It is very important if you use your banks online system for making payments that you modify your account number.

The payee for utility accounts should be listed under Regional District of North Okanagan – Utilities. Your bank may have shortened the name but a search of our name should bring us up as a payee where you would enter your new account number. Please use your new account number for all utility payments.

COMING SOON

Watch for us to roll out a preauthorized payment plan. Applications and information will be sent out with your utility bill when the plan is available.

Thank you for your patience during this transition.