

## Grindrod Water (GRW) Water Quality Report for July 2024

The following is the water quality summary for the Grindrod Water (GRW) Utility.

On July 18, 2024, a Precautionary Boil Water Notice was issued due to a power outage that potentially caused a loss of water.

On July 19, 2024, a notice of Outdoor Water Restrictions was issued reminding customers that outdoor water restrictions were still in effect. This was done as the Grindrod Water Treatment Plant was operating at full capacity and struggling to keep up with demand.

On July 22, 2024, a No Outdoor Watering restriction was issued due to overuse of the water plant over the weekend. This was done as the Grindrod Water Treatment Plant was operating at full capacity and could not keep up with demand ahead of a planned shutdown on July 24<sup>th</sup>.

On July 23, 2024, an Essential Indoor Water Use restriction was being implemented during the planned shutdown on July 24<sup>th</sup> due to an increase in usable water in the reservoir. Customers were notified that if the stored water depleted before the water treatment plant was turned back on they would lose water for the remainder of the shutdown.

On July 25, 2024, the Precautionary Boil Water Notice issued on July 18, 2024, was rescinded. Customers were also notified that the July 24, 2024 planned shutdown work was complete and water reservoir had reached 100%. Customer were also advised that the No Outdoor Watering restriction was lifted, and residents could return to Normal summertime watering restrictions.

### 1. Source

The GRW system draws raw water from the Shuswap River through a screened intake line to a wet well. The raw water is pumped from the wet well through a small treatment plant referred to as a package treatment plant and into a below ground storage reservoir. There is no elevated storage in the whole system and as a result pumps run continuously to maintain pressure. This also means there is no way of supplying water during a power outage. Table 1 summarizes the bacterial and turbidity results for the untreated water at the treatment plant.

**Table 1 Grindrod Water Treatment Plant – Untreated**

Parameter	Laboratory	Units	# of Samples	# of Deviations	Result	Min	Max	Average
E.coli	CARO	MPN/100 mL	1	-----	14	-----	-----	-----
Total Coliform	CARO	MPN/100 mL	1	-----	>2420	-----	-----	-----
Turbidity	Operator Grab Sample	NTU	10	-----	-----	1.58	3.55	2.47
Turbidity	SCADA <sup>1</sup> Daily Average	NTU	31 Days	-----	-----	1.44	11.69	3.18

<sup>1</sup>SCADA: Supervisory Control and Data Acquisition.

**2. Treatment Plant**

The Grindrod package water treatment plant was designed for a filter flow rate of 66 U.S. gpm (4.2 liters per second) but is operated at about 53 U.S. gpm (3.3 Lps). The flow rate is determined by the operating speed of the pump in the wet well and meeting the turbidity guidelines. The treatment plant consists of a hydraulic flocculation chamber, a tube settler/clarifier and a mixed media filter. The plant discharge turbidity is typically below 0.2 NTU. Table 2 summarizes the results for chlorine and turbidity for the treated water at the treatment plant.

**Table 2 Grindrod Water Treatment Plant - Treated**

Parameter	Laboratory	Units	# of Samples	# of Deviations	Result	Min	Max	Average
Free Chlorine <sup>2</sup>	SCADA <sup>1</sup> Daily Average	mg/L	31 Days	-----	-----	0.73	1.89	1.46
Free Chlorine <sup>2</sup>	Operator Grab Sample	mg/L	10	-----	-----	0.66	1.81	1.18
Total Chlorine	Operator Grab Sample	mg/L	10	-----	-----	0.71	1.97	1.24
E.coli	CARO	CFU/100 mL	3	-----	-----	<1	<1	<1
E.coli	RDNO Lab	MPN/100 mL	1	-----	<1	-----	-----	-----
Total Coliform	CARO	CFU/100 mL	3	-----	-----	<1	<1	<1
Total Coliform	RDNO Lab	MPN/100 mL	1	-----	<1	-----	-----	-----
Turbidity <sup>2</sup>	SCADA <sup>1</sup> Daily Average	NTU	31 Days	-----	-----	0.02	0.35	0.09
Turbidity <sup>2</sup>	Operator Grab Sample	NTU	10	-----	-----	0.04	0.43	0.15

<sup>1</sup>SCADA: Supervisory Control and Data Acquisition.

<sup>2</sup>Operation Guideline: As outlined in Deviation Response Plan - free chlorine >0.20 mg/L; turbidity <1.0 NTU.

**3. Distribution**

GRW provides potable water to 4 commercial, 3 institutional, 1 industrial, 1 recreational park, and 50 residential connections. The population served is approximately one hundred fifty (150). Table 3 summarizes the results for chlorine and turbidity for the distribution system from the following sample station locations: Fourth Ave, 135 3<sup>rd</sup> Ave, and James St. The monthly water volume used at Grindrod was 6609 m<sup>3</sup>.

**Table 3 Grindrod Distribution Parameters**

Parameter	Laboratory	Units	# of Samples	# of Deviations	Result	Min	Max	Average
Free Chlorine <sup>1</sup>	Operator Grab Sample	mg/L	11	-----	-----	0.63	1.43	1.06
Total Chlorine	Operator Grab Sample	mg/L	11	-----	-----	0.71	1.50	1.14
E.coli	CARO <sup>2</sup>	CFU/100 mL	7	-----	-----	<1	<1	<1
E.coli	RDNO Lab	MPN/100 mL	3	-----	-----	<1	<1	<1
Total Coliform	CARO <sup>2</sup>	CFU/100 mL	7	-----	-----	<1	<1	<1
Total Coliform	RDNO Lab	MPN/100 mL	3	-----	-----	<1	<1	<1
Turbidity <sup>1</sup>	Operator Grab Sample	NTU	11	-----	-----	0.02	0.30	0.15

<sup>1</sup>Operation Guideline: As outlined in Deviation Response Plan - free chlorine >0.20 mg/L turbidity <1.0 NTU.

<sup>2</sup>Treatment Plant bacterial samples are included in the required monthly bacterial sampling amounts as per Drinking Water Protection Regulations Schedule B.

**4. Water Quality Customer Calls and Notifications**

Customer calls within the Grindrod Water Utility service area are tracked and recorded. There were no customer calls this month.

**Table 4 Water Quality Customer Calls for the month**

# of Calls	Type of Call	Issue/Inquiry	Investigation	Comments
0	-----	-----	-----	-----

**5. Operational or Maintenance Activity**

Operational activities within the Grindrod Water service area are tracked and recorded. There was 1 distribution operational activities this month.

Table 5 outlines the distribution operational and maintenance activities during the month.

**Table 5 Monthly Operational Work and Maintenance**

NUMBER OF LOCATIONS	TYPE OF WORK
0	Standpipe Maintenance
0	Water Service Locate
0	Water Main Break Repair
0	Water Service Install
1	Water Turn On/Off
0	Water Curb Stop Repair
0	Water Meter Inspection
0	Water Meter Maintenance
0	Water Meter Replacement
0	Water Meter Manual Read
0	Water Investigation