

## Grindrod Water (GRW) Water Quality Report for May 2024

The following is the water quality summary for the Grindrod Water (GRW) Utility.

On May 17, 2024, a Precautionary Boil Water Notice was issued due to power outage that caused a loss of water.

On May 21, 2024, an Essential Water Use Only notification was issued due to the intake being blocked.

On May 22, 2024, an update extended the Essential Water Use Only order. The blocked water intake repair was unsuccessful due to poor visibility and high flows. A water hauling contractor had been procured to restore reservoir levels for essential use.

On May 24, 2024, an update extended the Essential Use Only order. A portable pump was procured and was able to restore reservoir levels to 75%. It was also noted that BC Hydro was completing planned work on May 26<sup>th</sup> resulting in an 8 hour power outage which would shutdown the water treatment plant.

On May 28, 2024, the Essential Water Use Only notice was rescinded. The BWN issued May 17 remained in effect.

### 1. Source

The GRW system draws raw water from the Shuswap River through a screened intake line to a wet well. The raw water is pumped from the wet well through a small treatment plant referred to as a package treatment plant and into a below ground storage reservoir. There is no elevated storage in the whole system and as a result pumps run continuously to maintain pressure. This also means there is no way of supplying water during a power outage. Table 1 summarizes the bacterial and turbidity results for the untreated water at the treatment plant.

**Table 1 Grindrod Water Treatment Plant – Untreated**

Parameter	Laboratory	Units	# of Samples	# of Deviations	Result	Min	Max	Average
E.coli	CARO	MPN/100 mL	1	-----	23	-----	-----	-----
Total Coliform	CARO	MPN/100 mL	1	-----	387	-----	-----	-----
Turbidity	Operator Grab Sample	NTU	11	-----	-----	1.21	5.51	2.96
Turbidity	SCADA <sup>1</sup> Daily Average	NTU	29 Days <sup>2</sup>	-----	-----	1.48	4.47	2.63

<sup>1</sup>SCADA: Supervisory Control and Data Acquisition.

<sup>2</sup>Turbidity from May 21 and May 22 were not included as intake was blocked

**2. Treatment Plant**

The Grindrod package water treatment plant was designed for a filter flow rate of 66 U.S. gpm (4.2 liters per second) but is operated at about 53 U.S. gpm (3.3 Lps). The flow rate is determined by the operating speed of the pump in the wet well and meeting the turbidity guidelines. The treatment plant consists of a hydraulic flocculation chamber, a tube settler/clarifier and a mixed media filter. The plant discharge turbidity is typically below 0.2 NTU. Table 2 summarizes the results for chlorine and turbidity for the treated water at the treatment plant.

**Table 2 Grindrod Water Treatment Plant - Treated**

Parameter	Laboratory	Units	# of Samples	# of Deviations	Result	Min	Max	Average
Free Chlorine <sup>2</sup>	SCADA <sup>1</sup> Daily Average	mg/L	31 Days	-----	-----	1.16	1.96	1.60
Free Chlorine <sup>2</sup>	Operator Grab Sample	mg/L	11	-----	-----	0.83	1.44	1.11
Total Chlorine	Operator Grab Sample	mg/L	11	-----	-----	0.94	1.57	1.25
E.coli	CARO	CFU/100 mL	3	-----	-----	<1	<1	<1
E.coli	RDNO Lab	MPN/100 mL	2	-----	-----	<1	<1	<1
Total Coliform	CARO	CFU/100 mL	3	-----	-----	<1	<1	<1
Total Coliform	RDNO Lab	MPN/100 mL	2	-----	-----	<1	<1	<1
Turbidity <sup>2</sup>	SCADA <sup>1</sup> Daily Average	NTU	31 Days	-----	-----	0.04	0.16	0.08
Turbidity <sup>2</sup>	Operator Grab Sample	NTU	11	-----	-----	0.07	0.26	0.14

<sup>1</sup>SCADA: Supervisory Control and Data Acquisition.

<sup>2</sup>Operation Guideline: As outlined in Deviation Response Plan - free chlorine >0.20 mg/L; turbidity <1.0 NTU.

**3. Distribution**

GRW provides potable water to 4 commercial, 3 institutional, 1 industrial, 1 recreational park, and 46 residential connections. The population served is approximately one hundred thirty-eight (138). Table 3 summarizes the results for chlorine and turbidity for the distribution system from the following sample station locations: Fourth Ave, 135 3<sup>rd</sup> Ave, and James St. The monthly water volume used at Grindrod was 2868 m<sup>3</sup>.

**Table 3 Grindrod Distribution Parameters**

Parameter	Laboratory	Units	# of Samples	# of Deviations	Result	Min	Max	Average
Free Chlorine <sup>1</sup>	Operator Grab Sample	mg/L	12	-----	-----	0.80	1.26	1.05
Total Chlorine	Operator Grab Sample	mg/L	12	-----	-----	0.88	1.47	1.19
E.coli	CARO <sup>2</sup>	CFU/100 mL	5	-----	-----	<1	<1	<1
E.coli	RDNO Lab	MPN/100 mL	6	-----	-----	<1	<1	<1
Total Coliform	CARO <sup>2</sup>	CFU/100 mL	5	-----	-----	<1	<1	<1
Total Coliform	RDNO Lab	MPN/100 mL	6	-----	-----	<1	<1	<1
Turbidity <sup>1</sup>	Operator Grab Sample	NTU	12	-----	-----	0.10	0.66	0.22

<sup>1</sup>Operation Guideline: As outlined in Deviation Response Plan - free chlorine >0.20 mg/L turbidity <1.0 NTU.

<sup>2</sup>Treatment Plant bacterial samples are included in the required monthly bacterial sampling amounts as per Drinking Water Protection Regulations Schedule B.

**4. Water Quality Customer Calls and Notifications**

Customer calls within the Grindrod Water Utility service area are tracked and recorded. There were no customer calls this month.

**Table 4 Water Quality Customer Calls for the month**

# of Calls	Type of Call	Issue/Inquiry	Investigation	Comments
0	-----	-----	-----	-----

**5. Operational or Maintenance Activity**

Operational activities within the Grindrod Water service area are tracked and recorded. There were no distribution operational activities this month.

Table 5 outlines the distribution operational and maintenance activities during the month.

**Table 5 Monthly Operational Work and Maintenance**

NUMBER OF LOCATIONS	TYPE OF WORK
0	Standpipe Maintenance
0	Water Service Locate
0	Water Main Break Repair
0	Water Service Install
0	Water Turn On/Off
0	Water Curb Stop Repair
0	Water Meter Inspection
0	Water Meter Maintenance
0	Water Meter Replacement
0	Water Meter Manual Read
0	Water Investigation